

## Electronic Repeat Dispensing (eRD) Patient Information Leaflet

**Do you take regular medicines?**

**Save time and consider using electronic repeat  
dispensing**

### What is electronic Repeat Dispensing

eRD is another way to receive your medications. Your doctor issues a number of prescriptions for an agreed period, (a batch of prescriptions) up to one year and these are sent electronically to the pharmacy of your choice.

#### How does it work?



You have given your agreement to have your prescriptions as eRD and your doctor has assessed that you are suitable.



Collect your prescription medications each time from your pharmacy without having to order them from your doctor for an agreed time period.



Your pharmacist will let you know when you have collected your last prescription of the batch. You will then need to contact your surgery to inform them you may require an appointment.

### Frequently Asked Questions:

#### *What if I want to change the pharmacy I collect from?*

You can change your nominated pharmacy at any point, simply ask your new pharmacy to register you and then they can access any remaining prescriptions.

#### *What if I'm going on holiday?*

If you are going on holiday and you will run out of medication whilst away, your pharmacy can access your next prescription early for you.

#### *What if there have been any changes that affect my medication?*

Each time you collect your medicines from the pharmacy, you will be asked four questions to ensure they are current and still suitable:

- 1 Have you seen any health professional (GP, nurse or hospital doctor) since your last repeat was supplied?*
- 2 Have you recently started taking any new medicines either on prescription or that you have bought over the counter?*
- 3 Have you been having any problems with your medication or experiencing any side effects?*
- 4 Are there any items on your repeat prescription that you don't need this month?*

#### **What if I don't need every item on my prescription every time?**

Tell your pharmacist if you do not need every item when you collect, only take what you need until your next collection.

#### **What if I leave the surgery?**

If you decide to leave the surgery, your existing surgery is obliged to cancel any remaining prescriptions and you will need to arrange for a new supply from your new surgery. Please give yourself plenty of time to arrange this.

**Please follow the link for more information**

<http://psnc.org.uk/wp-content/uploads/2013/07/eRepeat-Dispensing-leaflet.pdf>